Subject: Notification of Issue With Navitar Demo App

TECHNICAL BULLETIN

1.0 Purpose

This bulletin serves as a formal announcement to Navitar customers that an issue has been identified with some installations of the Navitar Demo App. This technical bulletin provides a description of the issue, parts affected, and mitigation plan.

2.0 Executive Summary

Navitar Engineering has determined that an issue may occur when trying to install and use the Navitar Demo App. Based on recent attempts to install the program on new PCs, Windows 11 may not include the required dependencies for the Navitar Demo App to run. The mitigation plan for this issue includes rebuilding the Navitar Demo App with the latest .NET Framework and validating its functionality with the new dependencies.

3.0 Description of Issue

This issue, as determine by Navitar Engineering, is related to installations of the Navitar Demo App. When attempting to install the app on a new Windows 11 PC, errors may occur. Windows 11 may not be compatible with currently required dependencies for the Navitar Demo App (.NET Framework 4.7.2).

4.0 Parts Affected

Any Navitar parts that are motorized or otherwise interface with a PC-controlled system will be affected.

5.0 Mitigation Plan

In order to mitigate this issue, the following actions are going to occur:
1. Navitar Engineering will rebuild the Navitar Demo App to use the latest stable .NET framework (.NET 6 LTS).
2. Navitar Engineering will validate that the newly built Navitar Demo App works as expected.
3. Navitar will distribute the newly built Navitar Demo App on its website for customers to download.

Please contact your Navitar account manager with any questions regarding this change.